

### UM Essette Authorization Turnaround Times Report

Report Timeframe: 1/1/2023 - 12/31/2023  
 Report Run: 3/15/2024 2:21:53PM

				Concurrent	Medically Urgent/Expedited	Administratively Urgent	Non-Urgent/Standard	Post-Service	OVERALL AVERAGE
<b>PHARMACTY - REPORTED IN HOURS</b>	<b>WellFirst</b>	Commercial/Exchange	HMO-IL	-	18.5	-	19.7	-	19.6
	<b>Total</b>			-	<b>18.5</b>	-	<b>19.7</b>	-	<b>19.6</b>
<b>UM - REPORTED IN DAYS</b>	<b>WellFirst</b>	Commercial/Exchange	HMO-IL	1.3	1.0	2.5	2.1	3.7	2.0
	<b>Total</b>			<b>1.3</b>	<b>1.0</b>	<b>2.5</b>	<b>2.1</b>	<b>3.7</b>	<b>2.0</b>